



DISTINGUISHED SERVICE PROGRAM



The men and women of the Miami Beach Fire Department are committed to provide quality service to our customers. It is our goal to furnish a high level, competent, professional service in a friendly, courteous manner that we are proud to sign our name(s) to.

Incident Number: _____

Please fill out the attached survey form and return it at your earliest convenience.
For further assistance call: (305) 673-7130 or (305) 673-7120 or fax to (305) 673-7881
Headquarters address: 2300 Pine Tree Drive, Miami Beach, FL 33140

...Rapid Response - Quality Service...

Miami Beach Fire Department

Customer Service Form

Telephone: (305) 673-7130 Fax: (305) 673-7881

The Miami Beach Fire Department wants to provide the public with the best service possible. In an effort to help us improve, please take a moment to rate our recent response or service provided to you. Thank you for your time in assisting us.

1. Was our service provided in a timely manner? Yes____ No____
Comments: _____
2. Were our personnel courteous? Yes____ No____
Comments: _____
3. Was our ability to handle your circumstance: Good____ Fair____ Poor____
Comments: _____
4. What could we have done differently that would have made our service better for you?

5. Other Comments: _____
6. May we contact you to discuss your experience, comments, or suggestions?
Yes____ No____ Name _____ Phone _____
Incident #: _____ Date: _____ Service: _____